

PROJECT AND PROGRAMME DELIVERY



Business Change Management

A programme is defined as

“a temporary, flexible organization created to coordinate, direct, and oversee the implementation of a set of related projects and activities in order to deliver outcomes and benefits related to the organization's strategic objectives.”

MSP, OGC 2007

Amongst the most distinguishing features of programme management (as opposed to project management) is Business Change Management. That is, the process of planning and controlling the necessarily changes in the daily business both as an outcome of the programme and as a necessity towards achieving the objectives of the programme (deriving outcomes from the outputs).

The Business Change Manager must undoubtedly be a strong member of your organisation with profound background in the relevant areas affected by the change.

Our role is to support and work closely with the Business Change Manager(s) to:

- Define the desired benefits.
- Develop appropriate KPIs and track the benefit realisation plan.
- Manage business continuity during the change.
- Ensure a smooth transition to the "new way" of doing things.

Benefits

- Ensuring that the business benefits are achieved.
- Making sure that all change and preparations are managed and controlled.
- Reducing the negative impact and cost of the change.