



A programme is defined as a *temporary, flexible organization created to coordinate, direct, and oversee the implementation of a set of related projects and activities in order to deliver outcomes and benefits related to the organization's strategic objectives*

MSP - OGC 2007

Amongst the most distinguishing features of programme management (as opposed to project management) is **Business Change Management**. That is, the process of planning and controlling the necessarily changes in the daily business both as an outcome of the programme and as a necessity towards achieving the objectives of the programme (deriving outcomes from the outputs).

The Business Change Manager must undoubtedly be a strong member of your organisation with profound background in the relevant areas affected by the change.

Our role is to support and work closely with the Business Change Manager(s) to:

- Define the desired benefits.

- Develop appropriate KPIs and track the benefit realisation plan.
- Manage business continuity during the change.
- Ensure a smooth transition to the "new way" of doing things.

BENEFITS

- Ensuring that the business benefits are achieved.
- Making sure that all change and preparations are managed and controlled.
- Reducing the negative impact and cost of the change.

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